

# New way to get support



In addition to 24/7 access to our customer care team via phone\*, we are now offering online support through our Resident Support Services (RSS) team of experts.

VISIT OUR SITE OR  
SCAN THE QR  
CODE AND SUBMIT  
YOUR REQUEST!



<https://txsupport.fsresidential.com/hc/en-us>

## YOU WILL GET SUPPORT FOR:

- Account balance and ledger inquiries
- General complaints/suggestions (including violations)
- Questions about existing architectural modification requests or process
- Access control devices (such as pool and gate fobs)
- Amenity reservations
- More!

Thank you for the opportunity to serve you and live life, simplified.

\* These are our toll free numbers:

DFW 877.378.2388 | Austin 833.710.6867 | Houston 877.253.9689 | San Antonio 833.578.1134